

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.51/2023-24/Kurnool Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

S.Srinivasa Reddy, D.No. 6/28,Utakonda (V),
Peapully (M), Nandyal District.

Complainant

AND

1. Dy. Executive Engineer/O/Dhone
2. Executive Engineer/O/Dhone

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 08.11.2023 at Dhone filed the complaint stating that the respondents though released the agricultural service connection, did not allot poles and lines for the said service.



02. The said complaint was registered as C.G.No.51/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the AE/Operation, Jaladurgam on field verification submitted a report stating that the complainant is having two agricultural service connections at his agricultural land vide SC.Nos. 8222323000208 and 8222312002611 to which 25 KVA DTR was provided in the year 2019 under HVDS Scheme, but presently one bore-well is not functioning and the complainant dug another bore-well at a distance of 200 Mts from the existing 25 KVA DTR and now the complainant wants poles and line for the new bore-well and they advised the complainant to apply for a new service connection or apply for shifting of the existing service connection of the defunct bore-well to the newly drilled bore-well by producing necessary documents but there was no response from the complainant.

03. Heard both the parties through video conferencing.

04. Now the point for determination is:

“Whether the complainant is entitled to the relief claimed in the complaint”?

05. **Point:** According to the complainant though an agricultural service connection was issued to his bore-well, the respondents did not allot poles and lines for the said service. According to the respondents previously the



complainant was having two bore-wells in his land to which he obtained two service connections vide SC.Nos.8222323000208 and 8222312002611 under one distribution transformer and presently as one of the said bore-wells became defunct, the complainant dug a new bore-well at a distance of 200 Mts from that existing DTR and he wants shifting of the line and the service connection of defunct bore-well to his new bore-well for which the complainant has to apply for shifting of the existing service connection by paying the necessary estimated shifting charges and they advised the same to the complainant but the complainant did not come forward.

06. The Forum considered the submission of both the parties carefully. In the letter dt: 23.11.2023 addressed to the Dy.EE/O/APSPDCL, Dhone the AEE/Operation clearly stated that there were two bore-well agricultural service connections vide SC.Nos. 8222323000208 and 8222312002611 in the land of the complainant under one Distribution Transformer (DTR) and since the said two bore-wells were in existence at a distance of below 10 Mts from the DTR, no LT poles and lines were provided which means the wire was connected to the service connection of the bore-wells from the DTR directly without erecting any poles and laying a separate line. Now since one of the two bore-wells of the complainant became defunct which



was admitted by the complainant during the hearing through video conferencing, he dug a new bore-well at a distance of 200 Mts from the existing DTR and now he wants for shifting of the service connection of the defunct bore-well to his new bore-well to which because of the distance as rightly submitted by the respondents erection of the poles and laying a line from the existing DTR to the new bore-well is required for which the complainant has to apply for shifting of the service connection by paying the necessary estimated shifting charges and submitting the necessary documents as per rules in vogue. Here in the case on hand, it seems that the complainant did not apply for shifting of the existing service connection of the defunct bore-well to his new bore-well by paying the estimated shifting charges and submitting the required documents and as such he is not entitled for any direction to the respondents for shifting of the existing service connection. Hence, the complaint is liable to be dismissed. Accordingly, the point is answered.



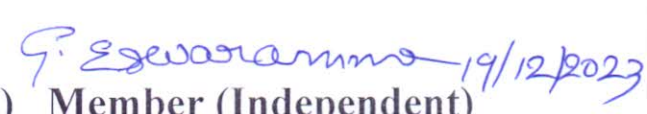
07. In the result, the complaint is dismissed. No order as to costs.
08. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3



of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.


CHAIRPERSON

 Member (Finance)  Member (Technical)  Member (Independent)
19/12/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

